

Quick Paper Survey

Help us understand the types of paper your restaurant uses.

How many locations does this restaurant have? _____

Dining Room

1. Do you accept credit cards? ☐ Yes ☐ No
2. If Yes, how many credit card terminals do you have in:
In this facility: _____
In your total store wide network: _____
3. What is the brand(s) of your receipt printer?
☐ Epson ☐ Micros ☐ NCR ☐ IBM ☐ Star ☐ Citizen
☐ Other: _____
4. Which type of paper(s) do you use with your POS System?
☐ THERMAL ☐ BOND ☐ 2-PLY
☐ 3-1/8" _____
☐ 2-1/4" _____
☐ Other size _____

Kitchen

5. Do you use receipt paper in your kitchen? ☐ YES ☐ NO
6. If Yes, what type of paper is used? _____ Colored paper? _____

Drive Through

7. Do you have a drive through in this location?
8. If yes, what type of paper is used for drive-through transactions:
☐ THERMAL ☐ BOND ☐ 2-PLY
☐ 3-1/8" _____
☐ 2-1/4" _____
☐ Other size _____ Colored Paper? _____

Back-Room

9. What types of other papers are being used in the backroom or office?
☐ Copy Paper ☐ Continuous Computer Paper ☐ Calculator Paper ☐ Other

Guest Checks

10. Do you use guest checks to take orders? ☐ YES ☐ NO
11. If yes, what item/item # do you use? _____

Cleaning Cards

12. Do you ever experience credit card reader errors when sliding card? ☐ YES ☐ NO
13. Do you ever get "voiding" or black lines appearing in your printed receipts? ☐ YES ☐ NO

Your Staples Rep: _____ Customer: _____

Contact Name: _____ Email: _____

Phone Number: _____

Please fax form to 800-562-5357 or email to staples@surveyVIP.com. Attention: "TST Impreso"

STAPLES Advantage

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